

## KCNT1 Family Conference Policies

### **Refunds and Cancellations**

Cancellations with refunds for conference registration fees will be considered on a case-by-case basis before June 2, 2024. Cancellation requests received after this date are non-refundable, except for conference cancellation by the KCNT1 Epilepsy Foundation. If we need to cancel or reschedule the conference, all conference registration fees will be fully refunded.

We understand the uncertainties around planning and want to be as flexible and understanding as possible, but we also have to fulfill our hotel contract obligations. Refunds will not be provided for conference no-shows who have not gone through the above cancellation process. Don't hesitate to contact [heather@kcnt1epilepsy.org](mailto:heather@kcnt1epilepsy.org) for any questions or more details.

### **Terms and Conditions**

Your personal data will be collected to manage your registration and participation in connection with the conference and will be shared with the KCNT1 Epilepsy Foundation and with vendors who are coordinating the logistics for the conference. Your personal information will not be shared in any other way, and the Foundation never sells your data.

### **Audio /Visual Waiver**

KCNT1 Epilepsy Foundation intends to take photographs and videos of the Conference events for use in Foundation news and promotional materials in print, electronic, and other media, including the KCNT1 Epilepsy Foundation website, email distribution lists, and social media accounts. By participating in the Conference, you grant the KCNT1 Epilepsy Foundation the right to use any image, photograph, voice, or likeness, without limitation, in its news, promotional materials, and publicity efforts.

### **Code of Conduct**

We value the participation of each community member and endeavor to deliver an enjoyable and fulfilling experience. Conference participants are expected to conduct themselves with integrity, courtesy, and respect for others and maintain the highest level of professionalism at all conference programs and events. All attendees, speakers,

organizers, volunteers, vendors, and staff at the Conference are required to observe the following Code of Conduct: the KCNT1 Epilepsy Foundation is dedicated to providing a harassment-free conference experience for everyone, regardless of gender, sexual orientation, disability, physical appearance, body size, race, or religion. We do not tolerate harassment of conference participants in any form. All communication should be appropriate for a professional audience, including people of diverse backgrounds and cultures. Sexual language and imagery are not suitable for the Conference. Be kind to others. Do not insult or defame participants. Harassment in any form, such as sexist, racist, or exclusionary jokes, is not condoned at KCNT1 Epilepsy Foundation events. Participants violating these rules may be asked to leave the Conference at the sole discretion of the KCNT1 Epilepsy Foundation.

All attendees must follow Conference protocols while participating in Conference events and activities. Failure to follow all protocols in effect and required by the KCNT1 Epilepsy Foundation, the venue provider, and governing authorities during the Conference may result in registration cancellation without refund.

### **COVID Protocol and Disclaimer**

We value the participation of each community member and endeavor to deliver an enjoyable and fulfilling experience. Prior to attending the conference, monitor yourself for symptoms of COVID-19 such as fever, cough, shortness of breath, and loss of taste or smell. Refrain from attending if you experience any symptoms or have been in close contact with someone diagnosed with COVID-19 within the past 14 days.

Assumption of Risk: While we have implemented measures to mitigate the spread of COVID-19, attendees acknowledge and accept the inherent risk of exposure to infectious diseases by participating in the event.

### **Travel Scholarship**

KCNT1 Epilepsy Foundation provides a limited number of scholarships to KCNT1-affected individuals or families who might otherwise not be able to attend the Conference. Scholarship awards are not intended to cover the entire cost of attending. They can cover the cost of hotel accommodation at the Conference hotel and conference registration fees. Travel expenses are not eligible and must be covered by the recipient. International applicants are welcome.